PROFESSIONAL SERIES

## Column Sump Pump Model DSCN250

# Operating \& Installation Instructions 

## Introduction

This pump has been carefully packaged, inspected and tested to ensure safe operation and delivery. Before installing the pump, check to see if any damage has occurred to the pump from rough handling. Notify the dealer from whom you purchased the pump if any damage has occurred.

This pump has been designed to pump reasonably clean water. DO NOT PUMP chemicals, corrosive liquids, oils, sewage or effluents. It will void the warranty. Please read all instructions before installing the pump.

## Safety Instructions

The following safety rules should be followed to avoid serious injury or property damage:
Always remove the plug from the electrical outlet before servicing this pump.

1. Check with your local electrical and plumbing codes to ensure you comply with the regulations. These codes have been designed with your safety in mind. Be sure to comply with them.
2. We recommend that a separate circuit be led from the home electrical distribution panel and properly protected with a fuse or a circuit breaker. We also recommend that a ground fault circuit be used. Consult a licensed electrician for all wiring.
3. Do not stand in water when connecting or disconnecting power cord from outlet.
4. This product should be connected to a three prong grounded outlet equipped with a ground fault circuit interrupter.
5. Do not pump flammable liquids with this pump as an explosion or fire could result.
6. Do not run this pump dry. Running your pump without water will damage the mechanical seal, reduce the life of the pump and void the warranty.
7. Do not touch metal motor housing for at least 30 minutes after pump has operated. A severe burn will result if pump is not allowed to cool. Do not lift the pump by the electrical cord.
8. This product does not require lubrication.

## Installation Instructions

## Sump Hole

The sump hole should be located at the lowest point in the basement (or bottom floor) below floor level. The sump hole should be plastic, concrete, fiberglass or structural foam. If concrete tile is used as the sump hole, several inches of cement should be poured in the bottom to provide a solid foundation and prevent erosion from the sump bottom. A gravel bottom is unsatisfactory for this pump. The larger the diameter of the sump hole, the less frequent the pump will have to operate. A deeper sump provides added water capacity if the power goes out. The bottom of the sump should be level for proper pump operation.

## Installation for Proper Pump Operation

This pump should be installed in a sufficiently sized sump hole to allow the pump float switch to operate freely. The pump must be secured in a manner that prevents the pump from moving. If the pump is allowed to move, the float switch could be restricted by the sump wall, preventing the pump from turning on or off. The minimum diameter sump hole should be no less than 18 inches ( 457 mm ). The minimum depth should be no less than 25 inches ( 635 mm ).

To allow the unit to deliver maximum capacity, the sump should be kept free of accumulated sediment. A $11 / 2^{\prime \prime}(38 \mathrm{~mm})$ discharge pipe will give the best performance for this pump. The vertical distance from the pump to the highest point of discharge piping should not exceed 15 feet for best performance. Keep trash or other objects from interfering with the float.

## Material Required for Sump Application

1. Desired length of $1 \frac{1}{2}$ " ( 38 mm ) ABS pipe
2. Elbows and fittings to run discharge pipe
3. ABS cement
4. $1 \frac{1}{2}$ " $(38 \mathrm{~mm})$ ABS coupling to connect the pipe to the valve check
5. 1 vertical check valve

Step 1 - Locate the rod, the float and the rubber washers in the pump carton. Secure rod's guide to pump's column. Push the rod through the rod guide, then push a rubber washer about $6^{\prime \prime}(152 \mathrm{~mm})$ from the top rod end. Insert rod end through the top mount switch opening and place the second rubber washer over the top rod end. Thread the float into the bottom rod end about six to eight turns. Depth of pumping level may be adjusted by changing the position of the lower rubber rod washer.
Step 2 - Install the required check valve in the $1 \frac{1}{4} 4^{\prime \prime}(32 \mathrm{~mm})$ discharge of the pump's base. Thread in tightly. Using $1 \frac{1}{2} /{ }^{\prime \prime}(38 \mathrm{~mm})$ ABS coupling and ABS pipes, connect the discharge line to the check valve, and run it to the desired waste location through the basement wall of your house.
Step 3 - PLUG THE PUMP MOTOR THREE PRONG PLUG/CORD INTO A GROUNDED ELECTRICAL OUTLET. Fill the sump pit with water to check pump operation. Pump should start automatically when the switch lever is activated by the rubber washer and stop when the water has been discharged and the float returns to the bottom of the sump pit.

## Electrical Information

WARNING: Risk of electrical shock - this pump is supplied with a grounding type attachment plug. To reduce the risk of electrical shock, be certain that it is connected only to a properly grounded type receptacle.
The pump operates on a 115 volt, 60 cycle AC, single phase and has three-prong electric plug. The third prong is used to ground the pump to prevent possible fatal shocks. The third prong must not be removed. The fuse or circuit breaker used should be a 15 amp timedelay type.

## Automatic Thermal Overload Protection

The motor has a built-in automatic overload protector. It will cut off the power to the motor before the temperature rises enough to damage the motor windings. Should the overload stop the pump operation, it will reset automatically. Operation will resume when the motor cools enough to close the overload switch.

## Maintenance Instructions

THIS PRODUCT HAS BEEN DESIGNED AS A DEWATERING PUMP FOR FLOOD PROTECTION IN A RESIDENTIAL HOME. THE APPLICATION OF THIS PRODUCT IS FOR PERMANENT INSTALLATION. DO NOT USE THIS PUMP TO PUMP LIQUIDS (WATER) IN EXCESS OF $100^{\circ} \mathrm{F}$. ALTERATIONS OF THE POWER CORD VOIDS THE WARRANTY.

## Servicing And Cleaning

Refer to Trouble Shooting Checklist if pump does not operate properly.
Figure 1 is a schematic diagram of disassembly of the base from the pump housing for cleaning purposes. The following steps are for service and cleaning of the pump:

1. Make sure the power cord is disconnected before any servicing is performed.
2. Remove the screws from the bottom pump base plate, as shown in Figure 1. Clean all trash and debris away from the inlet screen holes.
3. Check to see if the impeller spins freely inside the volute.
4. When re-assembling be sure not to overtighten screws.

Figure 1 - Disassembly for Cleaning


## Trouble Shooting Checklist

## 1. Pump does not run or hums

- Tripped breaker, blown or loose fuse or other interruption of power
- Water level too low for float switch to operate
- Float may be stuck - it should operate freely in basin
- Float tether is too short - minimum tether length is 3 " ( 76 mm )
- Power cord not making contact at pump - tighten locking nut on pump
- Power cord not making contact in wall receptacle
- Thermal protector switch opened - allow pump to cool
- Return for service

2. Pump runs or hums but does not pump or delivers insufficient capacity

- Pump not properly sized for application
- Incorrect voltage
- Check valve stuck or installed backwards
- Discharge restricted
- Shut-off valve closed
- Impeller jammed or inlet screen plugged with trash or debris
- Pump may be air locked - start and stop pump several times
- Return for service


## 3. Pump will not turn off

- Float switch stuck in the up position - make sure it is free in basin
- Tether length too long - maximum float tether is 5 " ( 127 mm )
- Excessive inflow or pump not properly sized for application
- Return for service


## 4. Fuse blows or circuit breaker trips when pump starts

- Fuse size or circuit breaker may be too small - need 15 amps
- Impeller jammed or rubbing on trash and debris
- Return for service


## 5. Pump cycles too frequent

- Check valve not installed or leaking
- Float tether is too short - minimum tether length is 3 " (76 mm)
- Return for service


## GUARANTEE

This pump is guaranteed to do the work for which it is intended when properly installed and operated. It is warranted to be free of defects in material and workmanship for a period of two years from date of manufacture. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof.

## How To Claim Warranty

The dealer from whom you purchased your unit has a thorough knowledge of its operation and maintenance. If trouble develops, please consult the dealer.

If a unit or part should prove defective within 24 months, return it to your dealer, transportation charges prepaid. The repair will be made or a replacement unit or part will be supplied free of charge. The serial number of the unit, or unit from which the defective part is taken, must be supplied.
This warranty does not obligate the manufacturer to bear the cost of field labor or transportation in connection with the replacement or repair of defective parts or units, nor shall it apply to any product upon which repairs or alterations have been made, unless authorized by the manufacturer.
The manufacturer shall in no event be liable for consequential damages or contingent liabilities arising out of the failure of any product, its power unit or its accessories to operate properly. No express, implied or statutory warranty other than herein set forth is made authorized to be made by the manufacturer.

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